

Vortex Consulting

HCM Services



Having trouble managing day to day SAP HCM system needs? Vortex Consulting offers complete SAP HR/Payroll and Workforce Management (WFM) consulting services. Our aim is to partner with you to provide a HR/Payroll/WFM system which supports your business processes effectively and efficiently.

As business and legal requirements change, Vortex works with your team to ensure that your Human Capital systems provide continued flexibility and return on your investment. We pride ourselves on timely issue resolution and high quality system solutions.

HCM Application Support

We support customers in the following areas:

- System issue resolution and troubleshooting
- Payroll execution and issue resolution
- Cost minimization through system streamlining
- Correction of inefficient system configuration
- Contract and collective bargaining agreement configuration updates
- Assistance in applying business policy
- Planning and implementing system upgrades

Vortex HR / Payroll / WFM functional specialists are able to provide business support in resolving configuration-related issues at any level. Where there are internal or external integration requirements, we can also provide expertise in integration technologies through our Integration Services. Vortex understands that organizations have differing requirements and as such our support service can be tailored to meet your specific needs. Our support options include:

- Remote / Ad hoc Support 24/7
- Onsite support
- Structured monthly support arrangements

HCM Consulting Services

Vortex offers expertise in the following SAP Human Resources/Payroll areas:

- SAP Payroll – USA and Canada
- Time Management & Shift Planning
- SAP HCM including:
 - Organizational Management
 - Recruitment
 - Personnel Administration
 - Employee Self Service (ESS)
 - Manager Self Service (MSS)
 - Personnel Development
 - Training and Events Management
 - Career and Succession Planning
 - Cost Planning and Compensation Management
 - Occupational Health and Safety
 - Security and Authorizations
 - Public Sector Solutions

Our expertise can assist organizations of all sizes and across all branches of industry to optimize the efficiency of their human resource management by integrating processes within HR as well as with other business functions.

In addition to identifying standard SAP functionality that best meets your needs; we offer innovative and scalable solutions that allow for growth.

Vortex has developed a unique set of system tools to facilitate your day-to-day processes, enhance system functionality and reduce risk.

Vortex Consulting

SAP HCM

Assessment Services



HR/Payroll True Positioning Service

This specialized review offers an objective assessment of your true position in terms of HR/Payroll business processes, your SAP HR/Payroll system and the users.

The outcomes of the 'True Positioning' service are twofold:

- A clear documented view of the current status of your HR/Payroll business processes, systems and skills; and
- A proposed path forward based on this information and Vortex's business and system expertise.

Vortex can identify any possible risks and recommend business process and/or system changes in order to optimize the efficiency and benefit for both the system and the users. Using the resulting findings and recommendations, you will have the ability to implement the changes either gradually, or as a total solution.

Business Support Services

Vortex offers a range of business support services to help you maximize your return on investment. During implementations and upgrades, both the business and project teams are under time constraints and pressure to focus on a range of activities including delivery, system cutover, process changes and knowledge transfer. After system go-live, HR/Payroll environments will continue to evolve and your

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Business Support Services (continued)

HR/Payroll systems need to be able to evolve concurrently with legislative changes, workplace agreements and process re-engineering initiatives. Vortex specializes in assessing the impacts of such changes and can review your systems and processes at any stage, before or after implementation. We will help identify process or configuration issues as well as opportunities for enhancement where appropriate.

Roadmap



